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ASU in Airlines

JETSTAR

Australian Services Union Central and Southern Queensland Branch

AUSTRALIAN SERVICES UNION • NATIONAL AIRLINES

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Congratulations to our new Jetstar Airways Delegate! NERIDA O'DONNELL

Jetstar Coolangatta now has two Australian Services Union Delegates, Scott McGuire and Nerida O'Donnell.

Your Delegates will be attending ASU Delegate training later in the year, so as to understand how best to represent the interests of all ASU Members within Jetstar.

If you are not yet an ASU member please ensure that you chat to either Scott or Nerida about the benefits of joining the ASU.

The ASU has made a request to hold monthly Consultative Committee meetings with Jetstar Management and Delegates. We are still waiting for confirmation from John Knox, Manager Airports Passenger Services.

Paul Hodgen, Head of Ground Operations Jetstar, has confirmed a trial introduction of a rotating Customer Service Co-ordinator (CSC) at Gold Coast Airport, which will be paid at Level 5 under the Jetstar ASU EBA. This role will be trialled for a period of 3 months. Jetstar Management will be seeking expressions of interest from Gold

Coast employees who are interested in seeking to up-skill to the newly created CSC role.

If you are not yet a union member NOW is the time to join. You can get a membership form from your workplace ASU noticeboard, or you can join via the ASU website: www.qld.asu.net.au or alternatively you can join over the telephone.

If you have any workplace concerns and need advice or support, please contact one of your workplace Delegates. Alternatively you can contact ASU Organiser, Lisa Marshall at the ASU Office on 3252 8666 ext 227 or email info@qld.asu.net.au



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The Australian Services Union (Clerical and Administrative Branch) represents workers in the clerical, administrative and call centre industries across both the public and private sectors throughout Central and Southern Queensland.

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